NVA QUALITY CERTIFICATION

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CERTIFICATE

PALMIYE GLOBAL HAREKETLI YAPI SISTEMLERI SANAYI VE TICARET ANONIM SIRKETI

OSMANGAZI NEIGHBORHOOD 2647. (361.) STREET NO:33/1 ESENYURT/ISTANBUL/TURKEY

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As an approved certification body, it has confirmed that the management system of the organization below has been evaluated and is in compliance with this certificate.

"Customer Satisfaction and Complaints Management System"

(ISO 10002:2014)

Certificate Number	**: 19080103-1**
Certificate Code	**: PALMIYE GLOBAL**
Certificate Release Date	**: 21.08.2019**
Certificate Validity	**: 21.08.2020**
Certificate Period	**: 1 Year**

Certification Manager

This document is valid for 1 year as long as the system is maintained effectively and the surveillance tests are carried out in a timely manner.NVA, including responsibility for major neglects, despite the necessary care and competence in conducting the auditwill not accept. The property right of this document belongs to NVA and must be returned on request.

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